**WITHDRAWAL APPLICATION**

Date:

ORDER INFORMATION

Customer’s name:

E-mail address:

Phone number:

Invoice number:

Order date:

PRODUCT INFORMATION AND THE REASON OF RETURNING

Art. code and description:

Quantity:

The reason of returning:

 • I received the wrong product

 • The product looks different from the picture in webstore

 • The product is defective

 • Wrong size

 • Did not meet expectations (if possible, please specify)

 • Other reason:

The withdrawal application must be sent to the e-mail address shop@friendsbodywear.com not later than 14 days after receiving goods. The buyer shall bear the cost of returning the goods, except in cases where the reason for the return lies in the fact that the returnable product does not comply with the order (e.g. a wrong or defective product). The buyer must return the products to the seller within 14 days of the application for withdrawal. The buyer may exercise the right to withdraw from the contract if the goods are unused and undamaged and in original packages / with original labels.